

Learning

Skillsoft eLearning Integration with SuccessFactors Learning Management System (LMS)

SuccessFactors Learning Management System (LMS) provides a comprehensive system for developing, managing and deploying a global learning strategy. As part of their strategy, many learning professionals leverage eLearning course libraries from Skillsoft, a leading online courseware provider. Typically, an organization's learning administrators manually configure and maintain Skillsoft eLearning course libraries with SuccessFactors LMS. This can be tedious and error-prone.

SuccessFactors services solves this issue by providing an OLSA (Open Learning Services Architecture) Connector for SuccessFactors LMS. The OLSA Connector is based on the Skillsoft OLSA, and ensures a simple, seamless solution for automating the use of Skillsoft eLearning course Libraries with SuccessFactors LMS.

Key OLSA Capabilities Include

Automated Item and Content Object Creation

Create items and content objects based on the Skillsoft OLSA Library (based on Customer's course content purchase from Skillsoft)

Automated Subject Area Hierarchy

Create a subject area hierarchy mirroring that of the Skillsoft catalog. This connector will create/update subject areas and then associate subject areas to items. There is no limit to the depth of subject area hierarchy.

EHRI Support

Support for Office of Personnel Management (OPM) government reporting by allowing for the optional creation

of Enterprise Human Resources Integration (EHRI) item values, including custom column #1124, unique to each item. Please note that this is applicable for Federal Government customers only.

Catalog Assignment

Imported items are automatically assigned to a customer-specified catalog, which is configurable by a Customer administrator.

Flexibility

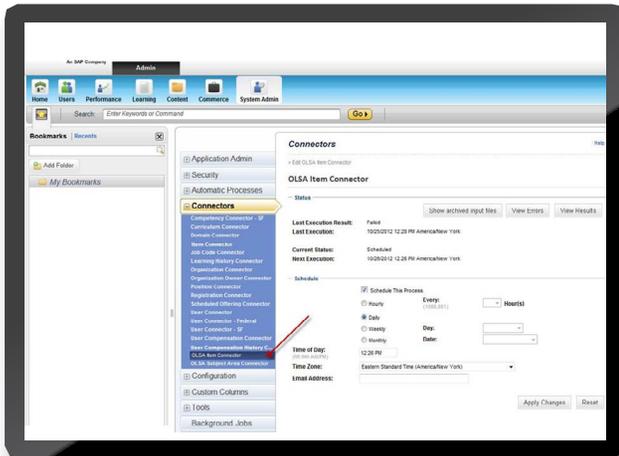
The connector provides the flexibility to assign default values for many of the configuration settings.

Error Logging

The SuccessFactors' connector framework provides detailed error logging, which is accessible by an organization's administrators.

Updating Existing Items and Content Objects

SuccessFactors OLSA Connector will add, update, or eliminate items and subject areas during each run, based on the data provided by Skillsoft.



Additional Considerations

When implementing this automated solution, the following considerations apply.

Solution Requirements

- Must be a SaaS customer on release 1302 or later.
- Customer must have an agreement with Skillsoft or a Skillsoft reseller, and the content is hosted on a Skillsoft server.
- Must be on SkillPort 7.3 Patch 12 later

SuccessFactors LMS Configuration

- Administrators must not edit any item or content object fields that have been created by the OLSA Connector.
- This solution does not include Learning History recording. All Learning History recordings will be handled through the standard Learning History connector.
- If required, Federal Government customers are responsible for providing a file that contains the required EHRI information.

Implementation Notes

- The Automated Subject Area Hierarchy feature requires Skillport 7.3 Patch 12 or later.
- All Skillsoft assets are currently brought into SuccessFactors in the English locale. Locale support will be evaluated as a potential future enhancement.

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