

SAP Translation Hub Supplemental Terms and Conditions

These supplemental terms and conditions (“the Supplement”) are part of an agreement for certain SAP cloud services (“Agreement”) between SAP and Customer and apply solely to SAP Translation Hub (the “Cloud Service”). The terms and conditions listed under paragraph 4. only apply to SAP partners.

- 1. CLOUD SERVICE.** The Cloud Service includes features to support Customer to translate text into languages set forth in the Documentation.
- 2. FEES.** The Usage Metric for the Cloud Service is blocks of 100,000 characters per year returned to Customer as translated text, including whitespace characters. Characters with multiple bytes are counted as a single character.
- 3. ADDITIONAL TERMS**
 - 3.1** SAP will use Customer Data in combination with SAP content, SAP partner content, SAP vendor content, third party content, and/or publicly sourced information to create machine translated text content.
 - 3.2** All machine translated versions of Customer Data made using the Cloud Service, and all of Customer’s intellectual property rights embodied in such translated versions of Customer Data, are and shall remain the sole and exclusive property of Customer.
 - 3.3** All translations of text not based on Customer Data are Cloud Materials.
 - 3.4** The EU Only Access option is not available for the Cloud Service.
- 4. THIRD-PARTY USAGE BY PARTNERS**
 - 4.1** SAP Partners who are an operational member of the SAP Language Service Partner Program under SAP PartnerEdge can obtain the right to use the Cloud Service to provide language services to their own end-customers as part of their language service offering. To be able to do so, the Partner must sign a dedicated addendum to the partner agreement for SAP Language Service Partners and use the service according to the conditions in this addendum.
 - 4.2** The granting of this right supersedes any restrictions on third-party usage as defined in SAP Store “Terms of Use” or other General Terms & Conditions applying to SAP Store or SAP Cloud Platform.
 - 4.3** Partners wanting to make use of this option should contact their partner manager and request and sign the special addendum before using the Service in their customer’s projects.

Partners who are not an SAP Language Service Partner can apply for partnership [here](#).